

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection prévue  
sous *la Loi de 2007 sur les foyers  
de soins de longue durée*

Long-Term Care Homes Division  
Long-Term Care Inspections Branch

Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Jul 30, 2019	2019_610633_0009	009600-19, 012173- 19, 013016-19, 013920-19, 013921- 19, 013922-19, 013931-19	Follow up

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**Licensee/Titulaire de permis**

Corporation of the County of Bruce  
30 Park Street WALKERTON ON N0G 2V0

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**Long-Term Care Home/Foyer de soins de longue durée**

Brucelea Haven Long Term Care Home - Corporation of the County of Bruce  
41 McGivern Street West P.O. Box 1600 WALKERTON ON N0G 2V0

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SHERRI COOK (633), MARIA MCGILL (728)

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**Inspection Summary/Résumé de l'inspection**

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The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): July 23, 24 and 25, 2019.

The following intakes were completed during this inspection:

Log #'s 013920-19, 013921-19, 013922-19 and 013931-19- Follow up (FU) to compliance orders #002, #005, #007 and #008 related to alleged abuse, investigations and reporting to the Director.

Log #'s 009600-19/M507-000026-19 and 013016-19/ M507-000037-19- Critical Incident (CI) related to resident care.

Log #012173-19/M507-000033-19- CI related to alleged abuse.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care Quality (DOC-Q), the Director of Care Clinical (DOC-C), Registered Nurses (RNs), Registered Practical Nurses (RPNs), Personal Support Workers (PSWs), a Human Resource Generalist (HR-G), residents and family members.

The inspector(s) also conducted tours of the home and made observations of resident care and resident/staff interactions. Review of the clinical records of the identified residents and the home's relevant policies and procedures and related documentation was also completed.

The following Inspection Protocols were used during this inspection:

Dignity, Choice and Privacy

Personal Support Services

Prevention of Abuse, Neglect and Retaliation

During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**  
**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / DE L'INSPECTION</b>	<b>NO</b>	<b>INSPECTOR ID #/ NO DE L'INSPECTEUR</b>
LTCHA, 2007 S.O. 2007, c.8 s. 19. (1)	CO #005	2019_610633_0005		633
LTCHA, 2007 S.O. 2007, c.8 s. 23. (1)	CO #007	2019_610633_0005		633
LTCHA, 2007 S.O. 2007, c.8 s. 23. (2)	CO #008	2019_610633_0005		633
LTCHA, 2007 S.O. 2007, c.8 s. 24. (1)	CO #002	2019_610633_0005		633

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 30th day of July, 2019**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**