

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105 Waterloo, ON, N2V 1K8 Telephone: (888) 432-7901

Public Report

Report Issue Date: May 22, 2025

Inspection Number: 2025-1533-0005

Inspection Type:

Complaint

Critical Incident

Licensee: Corporation of the County of Bruce

Long Term Care Home and City: Brucelea Haven Long Term Care Home -

Corporation of the County of Bruce, Walkerton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 7 - 9, 13 - 16, 20 - 22, 2025.

The following intake(s) were inspected:

• Intakes: #00144415, #00145777, #00145873, and #00146098 - Responsive Behaviours and Resident's Care and Support Services

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services Responsive Behaviours

INSPECTION RESULTS



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Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: FLTCA, 2021, s. 6 (10) (b)

Plan of care

s. 6 (10) The licensee shall ensure that the resident is reassessed and the plan of care reviewed and revised at least every six months and at any other time when, (b) the resident's care needs change or care set out in the plan is no longer necessary; or

The licensee failed to update a resident's care plan when there was a change in the duration of the 1:1 support.

A resident's plan of care was not updated after the home made changes related to the resident's 1:1 support. Behavioural Support Ontario (BSO) Lead acknowledged the change had not been updated in the resident's plan of care and indicated the change would be made immediately. The resident's plan of care was updated immediately to reflect the current interventions in place in regard to their 1:1 support.

Sources: resident #002's clinical records, resident observations and interview with BSO Lead.

Date Remedy Implemented: May 13, 2025