

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: October 23, 2025

Inspection Number: 2025-1533-0008

Inspection Type:

Complaint
Critical Incident

Licensee: Corporation of the County of Bruce

Long Term Care Home and City: Brucelea Haven Long Term Care Home -
Corporation of the County of Bruce, Walkerton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 21 - 23, 2025

The following intake(s) were inspected:

- Intake: #00158011 – Safe and Secure Home, Food, Nutrition and Hydration
- Intake: #00159039 – Infection Prevention and Control

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration
Infection Prevention and Control
Safe and Secure Home

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Housekeeping

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 93 (2) (b) (iii)

Housekeeping

s. 93 (2) As part of the organized program of housekeeping under clause 19 (1) (a) of the Act, the licensee shall ensure that procedures are developed and implemented for,

(b) cleaning and disinfection of the following in accordance with manufacturer's specifications and using, at a minimum, a low level disinfectant in accordance with evidence-based practices and, if there are none, in accordance with prevailing practices:

(iii) contact surfaces;

The licensee has failed to comply with procedures for cleaning and disinfecting of contact surfaces in resident bedrooms in one of the Resident Home Areas (RHA).

In accordance with O. Reg 246/22, s. 11 (1) (b), the licensee is required to ensure that the housekeeping procedures for cleaning and disinfecting of contact surfaces is complied with.

The home's housekeeping policy documented that the housekeeping team will follow each cleaning frequency. The housekeeping cleaning frequency schedule, documented that resident rooms, including contact surfaces were to be cleaned daily and they were not.

Sources: Cleaning Frequencies Housekeeping policy #XII-D-10.40, last approved in

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March 2025, Housekeeping Cleaning Frequency Schedule, #XII-D-10.40 (a) last approved in February 2025 and interviews with staff.