

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: March 30, 2026
Inspection Number: 2026-1533-0003
Inspection Type: Complaint Critical Incident Follow up
Licensee: Corporation of the County of Bruce
Long Term Care Home and City: Brucelea Haven Long Term Care Home - Corporation of the County of Bruce, Walkerton

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 23-27 & 30, 2026

The following intake(s) were inspected:

- Intake: #00165829 - related to fall prevention and interventions
- Intake: #00166621 - Follow-up #: 1 - O. Reg. 246/22 - s. 272 related to infection prevention and control
- Intake: #00169242 - a complaint related to safe and secure home, food, nutrition and hydration and staffing, whistle blowing protection and retaliation
- Intake: #00169926 - a complaint related to responsive behaviours, food, nutrition and hydration and staffing, training and care standards and infection prevention and control

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1533-0009 related to O. Reg. 246/22, s. 272 infection prevention and control

The following **Inspection Protocols** were used during this inspection:

Food, Nutrition and Hydration
Infection Prevention and Control

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Safe and Secure Home
Whistle-blowing Protection and Retaliation
Responsive Behaviours
Staffing, Training and Care Standards
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Dining and snack service

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 79 (2) (b)

Dining and snack service

s. 79 (2) The licensee shall ensure that,

(b) no resident who requires assistance with eating or drinking is served a meal until someone is available to provide the assistance required by the resident.

Residents were served their meals before someone was available to provide the assistance they required.

Sources: resident clinical records and observations



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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