



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévüe le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
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Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection November 8, 2010	Inspection No/ d'inspection 2010_121_9507_08Nov170038	Type of Inspection/Genre d'inspection Complaint L- 01400
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Licensee/Titulaire
Corporation of the County of Bruce, 41 McGivern St., P.O. Box 1600, Walkerton, ON N0G 2V0

Long-Term Care Home/Foyer de soins de longue durée
Brucelea Haven, 41 McGivern St., P.O. Box 1600 Walkerton, ON N0G 2V0

Name of Inspector(s)/Nom de l'inspecteur(s)
Elizabeth Elvidge (#121)

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection relating to identification of staff providing care and to residents being offered two baths per week.

During the course of the inspection, the inspector spoke with: The Administrator, the Director of Care, a PSW , residents and family members.

During the course of the inspection, the inspector: Observed the staff working, reviewed plans of care and bathing documentation.

The following Inspection Protocols were used in part or in whole during this inspection:
Personal Support Services
Dignity, Choice and Privacy

Findings of Non-Compliance were found during this inspection. The following action was taken:

1 WN
1 VPC



NON-COMPLIANCE / (Non-respectés)

Definitions/Définitions

- WN - Written Notifications/Avis écrit
VPC - Voluntary Plan of Correction/Plan de redressement volontaire
DR - Director Referral/Réglisseur envoyé
CO - Compliance Order/Ordres de conformité
WAO - Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Non-respect avec les exigences sur le Loi de 2007 les foyers de soins de longue durée à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10, s. 33(1) Every licensee of a long-term care home shall ensure that each resident of the home is bathed, at a minimum, twice a week by the method of his or her choice and more frequently as determined by the resident's hygiene requirements, unless contraindicated by a medical condition.

Findings: Documentation on 27 residents indicated that 14/27 missed a bath in October, 2010. Of 11 residents interviewed, 3/11 said they did not get two baths a week and they wished to have two baths per week, 7/11 said they did get two baths per week and 1/11 was not sure.

Inspector ID #: 121

Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance in providing residents with the opportunity for two baths per week, to be implemented voluntarily.

Signature of Licensee or Representative of Licensee
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Elizabeth O'Rourke

Title: Date:

Date of Report: (if different from date(s) of inspection). November 15, 2010