



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prevue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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Hamilton, ON L8P 4Y7

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**Ministère de la Santé et des Soins de
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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
01 December 2010	2010_127_2857_02Dec091835	Complaint (H-02730)

Licensee/Titulaire
Revera Long Term Care Inc., 55 Standish Court, 8th Floor, Mississauga ON L5R 4B2

Long-Term Care Home/Foyer de soins de longue durée
Burloak Long Term Care Centre, 5959 New Street, Burlington ON L7L 6W5

Name of Inspector(s)/Nom de l'inspecteur(s)
Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127

Inspection Summary / Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection regarding housekeeping in Zimmerman resident home area.

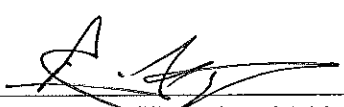
During the course of the inspection, the inspector spoke with the executive director, food services manager, registered staff and housekeeping staff.

During the course of the inspection, the inspector undertook a visual inspection of two resident home areas and reviewed housekeeping-related documentation.

The following Inspection Protocols were used during this inspection:

- Accommodation Services – Housekeeping

No findings of Non-Compliance were found during this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title: _____ Date: _____	 Date of Report (if different from date(s) of inspection). 01 Feb 2011