Ontario

Inspection Report Under the
Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
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Hamilton, ON, L8P 4Y7
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Original Public Report

Report Issue Date: September 7, 2023	
Inspection Number: 2023-1342-0004	
Inspection Type: Critical Incident	
Licensee: AXR Operating (National) LP, by its general partners	
Long Term Care Home and City: Burloak, Burlington	
Lead Inspector Brittany Wood (000763)	**Inspector Digital Signature** Brittany Wood Digitally signed by Brittany Wood Date: 2023.09.07 09:56:50 -04'00'
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the follow date(s):
August 21-25, 2023

Colleen Lewis (000719) was present during this inspection.

The following intake was inspected:
Intake: #00093023/CI#2856-0000019-23 related to falls prevention and management.

The following intake(s) were completed in this inspection:
Intake: 00091015/CI#2857-000017-23 and Intake: 00093140/CI#2857-000020-23 were related to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Plan of care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.
Non-compliance with: FLTCA, 2021, s. 6 (7)

The licensee has failed to ensure that the care set out in the plan of care for a resident was provided to the resident as specified in the plan of care.

Rationale and Summary
A resident's plan of care indicated that a fall intervention was to be used. An observation was made that the falls intervention was not present.

Staff acknowledged that the fall intervention was not in place on a resident's wheelchair when the wheelchair was in use.

Failure to ensure that the fall intervention was not in place, there was risk that staff could not respond to the resident in a timely manner.

Sources: Resident's clinical record, observations and interviews with staff.
[000763]