

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: July 23, 2025

Inspection Number: 2025-1342-0003

Inspection Type:

Complaint

Licensee: Axiom Extendicare LTC II LP, by its general partners Extendicare LTC Managing II GP Inc. and Axiom Extendicare LTC II GP Inc.

Long Term Care Home and City: Burloak, Burlington

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 16-18, 22, 23, 2025

The following intake(s) were inspected:

- Intake: #00151757 - compliant regarding resident care and support services, housekeeping, laundry and maintenance services, and safe and secure home.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Resident Care and Support Services
Housekeeping, Laundry and Maintenance Services
Safe and Secure Home

INSPECTION RESULTS

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Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 267 (2) (a)

Visitor policy

s. 267 (2) Every licensee of a long-term care home shall maintain visitor logs for a minimum of 30 days which include, at a minimum,
(a) the name and contact information of the visitor;

The licensee has failed to ensure that the home maintained visitor logs which included the contact information of the visitor.

Later that day, the visitor logs included space for visitors to input their contact information.

Sources: the home's visitor policy, observations of the home's visitor log and interview with staff.

Date Remedy Implemented: July 17, 2025