



**Inspection Report
under the *Long-Term
Care Homes Act, 2007***

**Rapport d'inspection
prévue le *Loi de 2007
les foyers de soins de
longue durée***

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ième} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 519-675-7680
Facsimile: 519-675-7685

Téléphone: 519-675-7680
Télécopieur: 519-675-7685

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Date of inspection/Date de l'inspection February 16, 2011	Inspection No/ d'inspection 2011_105_2651_16Feb095801	Type of Inspection/Genre d'inspection L-00015 Complaint
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Licensee/Titulaire
Caessant Care Nursing and Retirement Homes Limited 264 Norwich Ave. Woodstock ON N4S 3V9

Long-Term Care Home/Foyer de soins de longue durée
Cambridge Country Manor 3680 Speedsville Rd. RR#1 Cambridge ON N3H 4R6

Name of Inspector/Nom de l'inspecteur
June Osborn #105

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a complaint inspection related to resident care.

During the course of the inspection, the inspector spoke with the DOC, administrator, and the RAI co-ordinator.

During the course of the inspection, the inspector reviewed the plan of care, the progress notes, bathing and hair care documents, the bath list, observed the residents for hygiene and grooming during walk through of the home area while also checking rooms for cleanliness.

The following Inspection Protocols were used in part or in whole during this inspection: Personal Support Services.

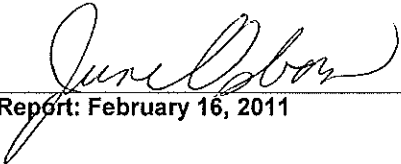
There are no findings of Non-Compliance as a result of this inspection.



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. 
Title: _____ Date: _____	Date of Report: February 16, 2011