

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: March 18, 2026

Inspection Number: 2026-1242-0002

Inspection Type:

Proactive Compliance Inspection

Licensee: Caessant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caessant Care Arthur Nursing Home, Arthur

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 12-13 & 17-18, 2026

The following intake(s) were inspected:

- Intake: #00172494 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Staffing, Training and Care Standards
Pain Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Residents' Bill of Rights

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 3 (1) 1.

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Residents' Bill of Rights

s. 3 (1) Every licensee of a long-term care home shall ensure that the following rights of residents are fully respected and promoted:

1. Every resident has the right to be treated with courtesy and respect and in a way that fully recognizes the resident's inherent dignity, worth and individuality, regardless of their race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, gender identity, gender expression, age, marital status, family status or disability.

A resident was not treated with courtesy and respect when they had to wait for assistance with one of their activities of daily living.

Sources: interview with a resident, Registered Practical Nurse and others