

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

**Original Public Report**

<b>Report Issue Date:</b> February 29, 2024	
<b>Inspection Number:</b> 2024-1040-0001	
<b>Inspection Type:</b> Proactive Compliance Inspection	
<b>Licensee:</b> Caessant-Care Nursing and Retirement Homes Limited	
<b>Long Term Care Home and City:</b> Caessant Care Bourget, Bourget	
<b>Lead Inspector</b> Lisa Cummings (756)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Linda Harkins (126)	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): February 20, 21, 22, 27, 28, 29, 2024  
The inspection occurred offsite on the following date(s): February 21, 22, 23, 26, 2024

The following intake(s) were inspected:

- Intake #0010923: Proactive Compliance Inspection

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The following **Inspection Protocols** were used during this inspection:

- Skin and Wound Prevention and Management
- Resident Care and Support Services
- Food, Nutrition and Hydration
- Residents' and Family Councils
- Medication Management
- Infection Prevention and Control
- Prevention of Abuse and Neglect
- Quality Improvement
- Residents' Rights and Choices
- Pain Management
- Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.