

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: August 30, 2024

Inspection Number: 2024-1040-0004

Inspection Type:
Critical Incident

Licensee: Caessant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caessant Care Bourget, Bourget

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 28, 29, 30, 2024

The following intake(s) were inspected:

- Intake: #00121649 CIS #1160-000013-24 related to alleged staff to resident abuse.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Responsive Behaviours

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: O. Reg. 246/22, s. 58 (4) (b)

Responsive behaviours

s. 58 (4) The licensee shall ensure that, for each resident demonstrating responsive behaviours,

(b) strategies are developed and implemented to respond to these behaviours, where possible.

The licensee has failed to ensure that, for a resident demonstrating responsive behaviours, strategies developed were implemented to respond to these behaviours.

Sources: home's investigation notes, resident's plan of care and progress notes.
Interviews with staff members.

WRITTEN NOTIFICATION: IPAC

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (15) 1.

Infection prevention and control program

s. 102 (15) Subject to subsection (16), every licensee of a long-term care home shall ensure that the infection prevention and control lead designated under this section works regularly in that position on site at the home for the following amount of time per week:

1. In a home with a licensed bed capacity of 69 beds or fewer, at least 17.5 hours per week.

The licensee has failed to ensure that the infection prevention and control (IPAC) lead designated works regularly in that position on site at the home for at least 17.5 hours per week. In the past six months the IPAC lead had worked 13.5 hours per



Inspection Report Under the
Fixing Long-Term Care Act, 2021

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week.

Sources: Interviews with DOC and Executive Director.