

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: May 29, 2025

Inspection Number: 2025-1312-0003

Inspection Type:

Critical Incident

Licensee: Caressant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caressant Care Cobden, Cobden

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 27, 28, and 29, 2025

The following intake(s) were inspected:

- Intake: #00144790, CI: 2827-000012-25 - An alleged incident of resident verbal abuse to all residents on a specific unit.
- Intake: #00146637, CI: 2827-000014-25 - An alleged incident of resident to resident physical abuse.
- Intake: #00147520, CI: 2827-000015-25 - An alleged unexpected death of a resident.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Responsive Behaviours
Prevention of Abuse and Neglect

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.