

Ministry of Health
and Long-Term Care

Director
Long-Term Care Inspections Branch
Long-Term Care Homes Division

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Ministère de la Santé
et des Soins de longue durée

Directrice
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February 19, 2019

FAX: 519-883-5555

Mr. Bruce Lauckner, CEO
Waterloo Wellington Local Health Integrated Network
141 Weber Street South
Waterloo, ON N2J 2A9

Dear Mr. Lauckner:

Re: Lifting of the Suspension of Admissions to Caressant Care Fergus

On October 3, 2017, pursuant to section 50 of the Long-Term Care Homes Act, 2007 (LTCHA), I directed the Waterloo Wellington Local Health Integrated Network (LHIN), the Placement Coordinator for Caressant Care Fergus to cease authorizing admissions to Caressant Care Fergus. Based on results of recent inspections, admissions at Caressant Care Fergus can now resume, effective immediately.

I would ask that your staff work with the team at Caressant Care Fergus to develop and implement the gradual and mutually satisfactory plan to resume admissions to safely meet the needs of all residents. In developing the plan, the following conditions will apply until the home reaches census capacity or the Director has deemed an amendment is to occur:

- New admissions of residents are only to occur between Monday to Friday
- No more than two residents are to be admitted per week (must not be on same day)
- Bi-weekly calls with the home's Management Team, a Waterloo Wellington LHIN representative, and the LTCIB will be maintained

If you have any questions, please contact Lynne Haves, Senior Manager, at (905) 897-4601.

Sincerely,

Stacey Colameco
Director under the *Long-Term Care Homes Act, 2007*
Director, Long-Term Care Inspections Branch

- c. James Lavelle, President, Caressant Care Nursing and Retirement Homes Limited
Kim Leuszler, Chief Operating Officer, Caressant Care Nursing & Retirement Homes Limited
Marion Gadoy, Responsive Health Management
Lynne Haves, Senior Manager, Long-Term Care Inspections Branch, MOHLTC
Tammy Szymanowski, Manager, Central West Service Area Office, LTCIB, MOHLTC