

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

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Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: October 9, 2025

Inspection Number: 2025-1114-0005

Inspection Type:

Complaint

Licensee: Caessant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caessant Care Fergus Nursing Home, Fergus

INSPECTION SUMMARY

The inspection occurred offsite on the following dates: September 29, 2025 and October 1-3, 8-9, 2025

The following intake was inspected:

- Intake #00157971: Complaint - Admissions, absences, and discharge

The following **Inspection Protocols** were used during this inspection:

Admission, Absences and Discharge

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.