

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: January 2, 2026

Inspection Number: 2025-1114-0007

Inspection Type:

Critical Incident
Follow up

Licensee: Caessant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caessant Care Fergus Nursing Home, Fergus

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): December 22-24, 2025

The inspection occurred offsite on the following date(s): December 30, 2025

The following intake(s) were inspected:

- Intake: #00162110 - Follow-up related to infection prevention and control
- Intake: #00162641 - related to prevention of abuse and neglect

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1114-0006 related to O. Reg. 246/22, s. 102 (2) (b)

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection prevention and control program

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

According to Additional Requirement under the Infection Prevention and Control (IPAC) Standard for Long-Term Care Homes, section 5.3 (h) stated the licensee was required to ensure that the IPAC program included procedures for implementing Routine Practices and Additional Precautions, including cleaning and disinfection.

The cleaning and disinfection of the bathrooms were not documented by staff as per the home's procedures when the residents tested positive for an organism.

Sources: Observations, record review, and staff interview.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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