

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: September 22, 2025

Inspection Number: 2025-1200-0006

Inspection Type:
Follow up

Licensee: Caressant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caressant Care Lindsay Nursing Home, Lindsay

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 16 to 18, and 22, 2025.

The following intake(s) were inspected:

- Follow-up #1, FLTCA, 2021, s. 24 (1) - related to Duty to Protect, compliance due date (CDD) Sept. 15, 2025.
- Follow-up #1, FLTCA, 2021, s. 27 (1) (b) - related to Licensee must investigate, respond and act, CDD Sept. 15, 2025.
- Follow-up #1, FLTCA, 2021, s. 28 (1) 2. - related to Reporting certain matters to Director, CDD, Sept. 15, 2025.
- Follow-up #1, O. Reg. 246/22, s. 60 (a) - related to Behaviours and altercations, CDD Sept 15, 2025.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

- Order #001 from Inspection #2025-1200-0004 related to FLTCA, 2021, s. 24 (1)
- Order #002 from Inspection #2025-1200-0004 related to FLTCA, 2021, s. 27 (1) (b)
- Order #003 from Inspection #2025-1200-0004 related to FLTCA, 2021, s. 28 (1) 2.
- Order #004 from Inspection #2025-1200-0004 related to O. Reg. 246/22, s. 60 (a)

The following **Inspection Protocols** were used during this inspection:

- Prevention of Abuse and Neglect
- Responsive Behaviours



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Reporting and Complaints

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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