

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: March 23, 2026

Inspection Number: 2026-1200-0002

Inspection Type:
Proactive Compliance Inspection

Licensee: Caressant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caressant Care Lindsay Nursing Home, Lindsay

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 18, 19, 2026

The following intake(s) were inspected:

- Intake related to a Proactive Compliance Inspection Generator Initiative

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: Maintenance services

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 96 (2) (b)

Maintenance services

s. 96 (2) The licensee shall ensure that procedures are developed and implemented to ensure that,

(b) all equipment, devices, assistive aids and positioning aids in the home are kept in good repair, excluding the residents' personal aids or equipment;

The Executive Director and the Maintenance Team Member indicated that a log was not completed through Maintenance Care and that no records were kept for the weekly

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generator test.

Sources: Preventative Maintenance Policy and interviews with the Executive Director and the Maintenance Team Member.

WRITTEN NOTIFICATION: Maintenance services

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 98 (1)

Designated lead — housekeeping, laundry, maintenance

s. 98 (1) The licensee shall ensure that there is a designated lead for each of the housekeeping, laundry services and maintenance services programs, but the same person may be the designated lead for more than one program. O. Reg. 246/22, s. 98 (1).

Specifically, the Long-Term Care Home (LTCH) has not had a designated lead for maintenance and housekeeping working in the LTCH for an extended period of time.

Sources: Interviews with Maintenance Team Member and the Executive Director.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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