

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District
609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Original Public Report

Report Issue Date: September 25, 2023	
Inspection Number: 2023-1170-0005	
Inspection Type: Critical Incident	
Licensee: Caessant-Care Nursing and Retirement Homes Limited	
Long Term Care Home and City: Caessant Care Listowel Nursing Home, Listowel	
Lead Inspector Kailee Bercowski (000734)	Inspector Digital Signature

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: September 20 - 22, 2023.

The following intake was inspected:

- Intake #00094293 / CI 2664-000013-23 related to falls prevention and management.

Inspector Basel Mansour 741724 was present during this inspection.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the lead inspector made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.