

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

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Waterloo, ON, N2V 1K8
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Public Report

Report Issue Date: May 5, 2025

Inspection Number: 2025-1170-0002

Inspection Type:

Critical Incident

Licensee: Caressant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caressant Care Listowel Nursing Home, Listowel

INSPECTION SUMMARY

The inspection occurred onsite on the following dates: April 30, 2025 and May 1 and 5, 2025.

The following intake was inspected in this Critical Incident (CI) Inspection:

- Intake: #00142956 was related to an outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.