

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Public Report

**Report Issue Date:** January 15, 2026

**Inspection Number:** 2026-1170-0001

**Inspection Type:**

Critical Incident

**Licensee:** Caessant-Care Nursing and Retirement Homes Limited

**Long Term Care Home and City:** Caessant Care Listowel Nursing Home, Listowel

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 13 and 14, 2026.

The inspection occurred offsite on the following date(s): January 15, 2026.

The following intake(s) were inspected:

- Intake: #00164443, related to infection prevention and control.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.