

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection prévue
sous *la Loi de 2007 sur les
foyers de soins de longue
durée***

**Long-Term Care Homes Division
Long-Term Care Inspections Branch**

**Division des foyers de soins de
longue durée
Inspection de soins de longue durée**

Ottawa Service Area Office
347 Preston St Suite 420
OTTAWA ON K1S 3J4
Telephone: (613) 569-5602
Facsimile: (613) 569-9670

Bureau régional de services d'Ottawa
347 rue Preston bureau 420
OTTAWA ON K1S 3J4
Téléphone: (613) 569-5602
Télécopieur: (613) 569-9670

Amended Public Copy/Copie modifiée du public

Report Date(s)/ Date(s) du Rapport	Inspection No/ No de l'inspection	Log #/ No de registre	Type of Inspection / Genre d'inspection
Sep 17, 2019	2019_717531_0028 (A1)	013770-19	Complaint

Licensee/Titulaire de permis

Caessant-Care Nursing and Retirement Homes Limited
264 Norwich Avenue WOODSTOCK ON N4S 3V9

Long-Term Care Home/Foyer de soins de longue durée

Caessant Care Marmora
58 Bursthall Street P.O. Box 429 MARMORA ON K0K 2M0

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

Amended by SUSAN DONNAN (531) - (A1)

Amended Inspection Summary/Résumé de l'inspection modifié

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Date removed from the licensee report.

Issued on this 17th day of September, 2019 (A1)

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.

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The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): September 10, 11, 12 and 13, 2019.

Log #013770-19 related to the recreational and social activities program.

During the course of the inspection, the inspector(s) spoke with the Administrator, the Director of Care (DOC), the activation aides (AA), the Vice President of Finance (VPF), Registered Practical Nurses (RPN), Personal Support Workers,

and the Corporate Regional Manager (CRM).

During the course of the inspection the inspector reviewed resident health records, observed recreational and social activities, reviewed program funding and accounts.

**The following Inspection Protocols were used during this inspection:
Reporting and Complaints**

During the course of the original inspection, Non-Compliances were issued.

1 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

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NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Légende

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 66. Designated lead

Specifically failed to comply with the following:

s. 66. (1) Every licensee of a long-term care home shall ensure that there is a designated lead for the recreational and social activities program. O. Reg. 79/10, s. 66 (1).

Findings/Faits saillants :

(A1)
1. The licensee has failed to ensure that there is a designated lead for the recreational and social activities program.

An inspection was conducted for intake log #013770-19 related to the recreational and social activities program..

Inspector #531, reviewed the recreational and social activities program.

On September 13, 2019 during an interview with the Administrator they told the inspector that there has not been a designated lead for the recreational and social activities program for a specified date, as the designated lead has been on leave of absence.

The licensee has failed to ensure that there is a designated lead for the recreational and social activities program. [s. 66. (1)]

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