



**Ministry of Long-Term Care** Long-Term Care Operations Division Long-Term Care Inspections Branch Ottawa Service Area Office 347 Preston Street, Suite 420 Ottawa ON K1S 3J4 Telephone: 1-877-779-5559 OttawaSAO.moh@ontario.ca

# Original Public Report

Report Issue Date	August 17, 2022	
Inspection Number	2022_1214_0001	
Inspection Type		
	em □ Complaint □ Follow-Up	☐ Director Order Follow-up
☐ Proactive Inspection	☐ SAO Initiated	☐ Post-occupancy
☐ Other		_
Licensee Caressant-Care Nursing Long-Term Care Home Caressant Care Marmo Marmora, ON Lead Inspector Darlene Murphy (103)	——————————————————————————————————————	Inspector Digital Signature

## **INSPECTION SUMMARY**

The inspection occurred on the following date(s): August 9-12, 2022.

The following intake(s) were inspected:

- Log #009071-22 (CIS #2718-000007-22) and Log #014437-22 (CIS #2718-000015-22)resident falls that resulted in injuries,
- Log #006274-22 (CIS #2718-000004-22) and Log #008516-22 (CIS #2718-000006-22)alleged incidents of resident to resident abuse

The following **Inspection Protocols** were used during this inspection:

- Falls Prevention and Management
- Infection Prevention and Control (IPAC)
- Prevention of Abuse and Neglect
- Responsive Behaviours
- Safe and Secure Home



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### **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.

#### NON-COMPLIANCE REMEDIED

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154(2) and requires no further action.

## NC#01 remedied pursuant to FLTCA, 2021, s. 154(2)

O. Reg. 246/22, s.12 (1) 3.

A door leading to a non-residential area was found unlocked.

Rational and Summary:

During the initial tour of the home, a door leading to the locker room located at the end of the north hallway was found to be unlocked. The Executive Director was advised and indicated the lock would be repaired. The inspector was informed during the inspection that the lock had been repaired and upon recheck of the door, it was found to be locked.

Sources: Observation of locker room door on North Hallway, Interview with Executive Director.

Date Remedy Implemented: August 11, 2022 [103]