

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Ottawa District  
347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Original Public Report

Report Issue Date: August 28, 2024
Inspection Number: 2024-1214-0003
Inspection Type: Critical Incident
Licensee: Caressant-Care Nursing and Retirement Homes Limited
Long Term Care Home and City: Caressant Care Marmora, Marmora

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 26, 27, 28, 2024

The following intake(s) were inspected:

- Intake: #00118449 - CIS # 2718-000014-24 - Respiratory outbreak
- Intake: #00121559 - CIS # 2718-000017-24 Alleged staff to resident abuse.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings



Inspection Report Under the  
Fixing Long-Term Care Act, 2021

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of non-compliance.