

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
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## Public Report

**Report Issue Date:** July 9, 2025

**Inspection Number:** 2025-1214-0003

**Inspection Type:**

Complaint  
Critical Incident

**Licensee:** Caressant-Care Nursing and Retirement Homes Limited

**Long Term Care Home and City:** Caressant Care Marmora, Marmora

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): July 7 - 9, 2025

The following intake(s) were inspected:

- Intake: #00149723 - Complaint regarding resident care.
- Intake: #00150122 - CIS # 2718-000017-25 - Fall of a resident resulting in injury.

The following **Inspection Protocols** were used during this inspection:

Medication Management  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.