



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévus le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
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**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
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|---|---|---|
| Date of inspection/Date de l'inspection Feb. 08, 2011 | Inspection No/ d'inspection 2011_112_2730_08Feb090252 | Type of Inspection/Genre d'inspection Critical Incident L-00133 |
|---|---|---|

Licensee/Titulaire
Caressant-Care Nursing and Retirement Homes Limited, 264 Norwich Ave., Woodstock, ON N4S 3V9

Long-Term Care Home/Foyer de soins de longue durée
Caressant Care on Bonnie Place, 15 Bonnie Place, St Thomas, ON N5R 5T8

Name of Inspector/Nom de l'inspecteur
Carole Alexander #112

Inspection Summary/Sommaire d'inspection

The purpose of this inspection was to conduct a critical incident inspection related to neglect of a resident for provisions of care.

During the course of the inspection, the inspector spoke with the Administrator.

During the course of the inspection, the inspector reviewed the following information: critical incident, home's investigation an action, policies & procedure for abuse, in- service education and resident's health record.

The following Inspection Protocols were used in part or in whole during this inspection: Prevention of Abuse and Neglect

There are no findings of Non-Compliance as a result of this inspection.

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| Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné | Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. |
| Title: | Date: |
| | Date of Report: February 14, 2011 |