



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

London Service Area Office
291 King Street, 4th Floor
London ON N6B 1R8

Bureau régional de services de London
291, rue King, 4^{ème} étage
London ON N6B 1R8

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 519-675-7680
Facsimile: 519-675-7685

Téléphone: 519-675-7680
Télécopieur: 519-675-7685

Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection March 21, 2011	Inspection No/ d'inspection 2011_112_2730_21Mar090954	Type of Inspection/Genre d'inspection L00214 Critical Incident
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Licensee/Titulaire
Caessant-Care Nursing and Retirement Homes Limited, 264 Norwich Ave., Woodstock, ON N4S 3V9

Long-Term Care Home/Foyer de soins de longue durée
Caessant Care on Bonnie Place, 15 Bonnie Place, St Thomas, ON N5R 5T8

Name of Inspector/Nom de l'inspecteur
Carole Alexander #112

Inspection Summary/Sommaire d'inspection


The purpose of this inspection was to conduct a critical incident inspection related to improper care provisions during bathing.

During the course of the inspection, the inspector spoke with the Director of Care and a resident.

During the course of the inspection, the inspector reviewed the following information: critical incident, home's investigation, resident's clinical record including plan of care and related interventions.

The following Inspection Protocols were used in part or in whole during this inspection:
Personal Support Services

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.
Title: _____ Date: _____	 Date of Report: March 22, 2011