



# Inspection Report under the *Long-Term Care Homes Act, 2007*

# Rapport d'inspection prévue le *Loi de 2007 les foyers de soins de longue durée*

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

## Ministère de la Santé et des Soins de longue durée

Division de la responsabilisation et de la performance du  
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<input type="checkbox"/> Licensee Copy/Copie du Titulaire <input checked="" type="checkbox"/> Public Copy/Copie Public		
<b>Date of inspection/Date de l'inspection</b> March 21, 2011	<b>Inspection No/ d'inspection</b> 2011_112_2730_21Mar090954	<b>Type of Inspection/Genre d'inspection</b> L-00318 Critcal Incident
<b>Licensee/Titulaire</b> Caressant-Care Nursing and Retirement Homes Limited, 264 Norwich Ave., Woodstock, ON N4S 3V9		
<b>Long-Term Care Home/Foyer de soins de longue durée</b> Caressant Care on Bonnie Place, 15 Bonnie Place, St Thomas, ON N5R 5T8		
<b>Name of Inspector/Nom de l'inspecteur</b> Carole Alexander #112		
<b>Inspection Summary/Sommaire d'inspection</b>		
The purpose of this inspection was to conduct a critical incident inspection related to a medication error.		
During the course of the inspection, the inspector spoke with the Director of Care.		
During the course of the inspection, the inspector reviewed the following information: critical incident, home's investigation an action, related training and education for new Registered staff, resident identification system and related policies and procedures.		
The following Inspection Protocols were used in part or in whole during this inspection: Medication		
<input checked="" type="checkbox"/> Findings of Non-Compliance were found during this inspection. The following action was taken:  1 WN		



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## NON- COMPLIANCE / (Non-respectés)

### Definitions/Définitions

WN – Written Notifications/Avis écrit

VPC – Voluntary Plan of Correction/Plan de redressement volontaire

DR – Director Referral/Référance au directeur

CO – Compliance Order/Ordre de conformité

WAO – Work and Activity Order/Ordre de travail et d'activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constitue un avis écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

### WN #1: The Licensee has failed to comply with the Ontario Regulation 79/10 s. 131. (1)

Every licensee of a long-term care home shall ensure that no drug is used by or administered to a resident in the home unless the drug has been prescribed for the resident.

### Findings:

A resident received 6 medications on February 24, 2011 which were not prescribed for the resident.

Inspector ID #: 112

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division  
representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report: March 22, 2011