

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

	Original Public Report
Report Issue Date: January 24, 2024	
Inspection Number: 2024-1226-0001	
Inspection Type:	
Follow up	
Licensee: Caressant-Care Nursing and Retirement Homes Limited	
Long Term Care Home and City: Caressant Care on Bonnie Place, St Thomas	
Lead Inspector	Inspector Digital Signature
Julie Lampman (522)	
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred offsite on the following date(s): January 23, 2024

The following intake(s) were inspected:

• Intake: #00105629 - Follow-up to compliance order #001 related to FLTCA, 2021, s. 24 (1) duty to protect.

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were closed: Order #001 from Inspection #2023-1226-0006 related to FLTCA, 2021, s. 24 (1) inspected by Julie Lampman (522)



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The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.