

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Original Public Report

**Report Issue Date:** October 1, 2024

**Inspection Number:** 2024-1226-0004

**Inspection Type:**

Follow up

**Licensee:** Caessant-Care Nursing and Retirement Homes Limited

**Long Term Care Home and City:** Caessant Care on Bonnie Place, St Thomas

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 27, 2024

The following intake(s) were inspected:

- Intake: #00124044 - Follow-up #: 1 - O. Reg. 246/22 - s. 252 (3) Compliance Order (CO) #003 from Inspection #2024\_1226\_0002 Compliance Due Date (CDD) September 11, 2024 related to hiring staff, accepting volunteers.
- Intake: #00124045 - Follow-up #: 1 - O. Reg. 246/22 - s. 102 (12) 4. CO #002 from Inspection #2024\_1226\_0002 CDD September 11, 2024 related to infection prevention and control.
- Intake: #00124046 - Follow-up #: 1 - O. Reg. 246/22 - s. 278 (1) CO #004 from Inspection #2024\_1226\_0002 CDD September 11, 2024 related to staff records.
- Intake: #00124047 - Follow-up #: 1 - O. Reg. 246/22 - s. 52 (1) (a) CO #001 from Inspection #2024\_1226\_0002 CDD September 11, 2024 related to qualifications of personal support workers.

## Previously Issued Compliance Order(s)

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The following previously issued Compliance Order(s) were found to be in compliance:

Order #003 from Inspection #2024-1226-0002 related to O. Reg. 246/22, s. 252 (3) inspected by Debra Churcher (670)

Order #002 from Inspection #2024-1226-0002 related to O. Reg. 246/22, s. 102 (12) 4. inspected by Debra Churcher (670)

Order #004 from Inspection #2024-1226-0002 related to O. Reg. 246/22, s. 278 (1) inspected by Debra Churcher (670)

Order #001 from Inspection #2024-1226-0002 related to O. Reg. 246/22, s. 52 (1) (a) inspected by Debra Churcher (670)

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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