



**Inspection Report
under the Long-Term
Care Homes Act, 2007**

**Rapport d'inspection
prévue le Loi de 2007
les foyers de soins de
longue durée**

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de
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Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'Inspection	Type of Inspection/Genre d'inspection
November 17, 2010	2010_191_2730_17Nov095446	Complaint L-01694
Licensee/Titulaire		
Caressant-Care Nursing and Retirement Homes Limited, 264 Norwich Avenue, Woodstock, ON N4S 3V9		
Long-Term Care Home/Foyer de soins de longue durée		
Caressant Care on Bonnie Place, 15 Bonnie Place, St. Thomas, ON N5R 5T8		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Kim White #191		
Inspection Summary/Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a complaint inspection related to resident care.</p> <p>During the course of the inspection, the inspector spoke with: The Ward Clerk, two Registered Staff, Physiotherapist, Regional Manager.</p> <p>During the course of the inspection, the inspector: reviewed electronic and paper files of resident.</p> <p>The following Inspection Protocols were used during this inspection: None.</p> <p><input checked="" type="checkbox"/> There are no findings of Non-Compliance as a result of this inspection.</p>		



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Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé. <i>Kim Delitto</i>	
Title:	Date:	Date of Report: (if different from date(s) of inspection). November 22, 2010	