



**Ministry of Health and Long-Term Care**  
 Health System Accountability and Performance Division  
 Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de longue durée**  
 Division de la responsabilisation et de la performance du système de santé  
 Direction de l'amélioration de la performance et de la conformité

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<b>Inspection Report under the LTC Homes Act, 2007</b> <input checked="" type="checkbox"/> Public Copy <input type="checkbox"/> Licensee Copy		<b>Rapport d'inspection prévue de la Loi de 2007 les foyers de soins de longue durée</b> <input type="checkbox"/> Copie du Titulaire <input type="checkbox"/> Copie de la Publique	
<b>Date(s) of inspection/Date de l'inspection</b> July 13, 2010		<b>Inspection No/ d'inspection</b> 2010-187-2730 13Jul 091338	<b>Type of Inspection/Genre d'inspection</b> Critical Incident Inspection L10309-C
<b>Licensee/Titulaire</b> Caessant-Care Nursing and Retirement Homes Ltd, 264 Norwich Ave. Woodstock Ontario N4S #V9			
<b>Long-Term Care Home/Foyer de soins de longue durée</b> Caessant Care on Bonnie Place, 15 Bonnie Place, St. Thomas Ontario N5R 5T8			
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b> Brenda Gauld (#187)			
<b>Inspection Summary/Sommaire d'inspection</b>			
<p>The purpose of this inspection was to conduct a critical incident inspection</p> <p>The inspection was conducted by Brenda Gauld inspector identified above.</p> <p>The inspection occurred on July 13, 2010 with Brenda Gauld inspector being present that day.</p> <p>During the course of the inspection, the inspector spoke with the Director of Care, Administrator and Registered Staff. A chart was reviewed and the medication cart and insulin storage observed.</p> <p>2 Findings of Non-Compliance were found during this inspection. The following action was taken:</p> <p>1 WN          1 VPC</p>			

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constitue un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

### NON- COMPLIANCE / (Non-respectés)

#### Definitions/Définitions

WN – Written Notifications/Avis écrit  
VPC – Plan of correction/Plan de redressement  
DR – Director Referral/Régisseur envoyé  
CO – Compliance Order/Ordres de conformité  
WAO – Work and Activity Order/Ordres: travaux et activités

WN#1: *The Licensee has failed to comply with LTCHA, 2007 S. O. 2007, c. 8 s24(1)1*

A PERSON WHO HAS REASONABLE GROUNDS TO SUSPECT THAT ANY OF THE FOLLOWING HAS OCCURRED OR MAY OCCUR SHALL IMMEDIATELY REPORT THE SUSPICION AND THE INFORMATION UPON WHICH IT IS BASED TO THE DIRECTOR: IMPROPER OR INCOMPETENT TREATMENT OR CARE OF A RESIDENT THAT RESULTED IN HARM OR A RISK OF HARM TO THE RESIDENT.

#### Findings:

1. A serious medication error occurred on July 6, 2010 and the CIS report was submitted on July 12, 2010. There was no other communication from the home concerning this mandatory report prior to July 12, 2010

Inspector ID#: 187

Required Compliance Date: July 22, 2010

WN#2: *The Licensee has failed to comply with O. REG. 79/10 s. 131 (1):*

EVERY LICENSEE OF A LONG-TERM CARE HOME SHALL ENSURE THAT NO DRUG IS USED BY OR ADMINISTERED TO A RESIDENT IN THE HOME UNLESS THE DRUG HAS BEEN PRESCRIBED FOR THE RESIDENT.

#### Findings:

1. a resident received a medication that was not prescribed for the resident.

#### Further Inspector Actions:

VPC - Pursuant to LTCHA, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with s131(1). This is to be implemented voluntarily.

Inspector ID#: 187

Required Compliance Date: August 6, 2010

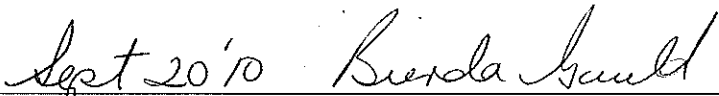
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

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<b>Signature of Licensee or Designated Representative</b> <b>Signature du Titulaire du représentant désigné</b>	<b>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</b>
	
<b>Title:</b>	<b>Date:</b>
<b>Date of Report (if different from date(s) of inspection).</b>	