

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District
130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: May 23, 2023	
Inspection Number: 2023-1136-0001	
Inspection Type: Complaint Critical Incident System	
Licensee: Caessant-Care Nursing and Retirement Homes Limited	
Long Term Care Home and City: Caessant Care on Mary Bucke, St Thomas	
Lead Inspector Christie Birch (740898)	Inspector Digital Signature
Additional Inspector(s) Christina Legouffe (730)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 3, 4, 5, 2023

The following intake(s) were inspected:

- Intake: #00002446 - [CI: 2627-000006-22] Fall of resident resulting in injury.
- Intake: #00013469 - [CI: 2627-000010-22] Fall of resident resulting in injury.
- Intake: #00021604 -[CI: 2627-000004-23] Fall of resident resulting in injury.
- Intake: #00021800 -[CI: 2627-000005-23] Neglect of resident by staff.
- Intake: #00084002 Complaint related to personal care, maintenance, safety and cleanliness of the grounds and building.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Safe and Secure Home
- Falls Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection Prevention and Control

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (15) 1.

The Licensee has failed to ensure that the infection prevention and control (IPAC) lead works regularly in that position on site at the home for at least 17.5 hours per week.

Section 102 (15) 1 of the Ontario Regulation 246/22 specified a home with a licensed bed capacity of 69 or fewer, was required to have a designated infection prevention and control (IPAC) lead who worked regularly on site at the home for a minimum of 17.5 hours a week. The home had less than 69 bed capacity, and therefore met the 17.5 hours per week requirement.

The Director of Care and Executive Director both confirmed that the IPAC lead role had not been filled. They also confirmed that the Director of Care worked approximately two to three hours per week on IPAC.

The home not having a designated IPAC Lead whose primarily responsibility was the home's IPAC program has not shown evidence of risk to residents at the time of inspection.

Sources: Interview with the Director of Care, Interview with Executive Director.

[740898]



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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