

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor London, ON, N6A 5R2 Telephone: (800) 663-3775

Public Report

Report Issue Date: May 14, 2025

Inspection Number: 2025-1136-0001

Inspection Type:Critical Incident

Licensee: Caressant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caressant Care on Mary Bucke, St Thomas

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 13, 14, 2025

The following intake(s) were inspected:

• Intake: #00146725 - Critical Incident Systems Report 2627-000009-25 related to an outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.