

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: November 7, 2025

Inspection Number: 2025-1136-0002

Inspection Type:

Proactive Compliance Inspection

Licensee: Caessant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caessant Care on Mary Bucke, St Thomas

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 4, 5, 6, 7, 2025

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The following intake(s) were inspected:

- Intake: #00161522 - Proactive Compliance Inspection (PCI)

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management

Food, Nutrition and Hydration

Infection Prevention and Control

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Nutritional care and hydration program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 74 (2) (e) (ii)

Nutritional care and hydration programs

s. 74 (2) Every licensee of a long-term care home shall ensure that the programs include,

(e) a weight monitoring system to measure and record with respect to each resident,

(ii) body mass index and height upon admission and annually thereafter.

A resident's height was not measured annually.

Sources: Clinical records for a resident and an interview with a Registered Nurse