

Ministry of Health
and Long-Term Care

Interim Director
Long-Term Care Inspections Branch
Long-Term Care Homes Division

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Ministère de la Santé
et des Soins de longue durée

Directrice intérimaire
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December 1, 2017

Ms. Kelly Gillis & Ms. Donna Ladouceur
Interim Co-CEOs
South West Local Health Integration Network
356 Oxford Street West
London, ON N6H 1T3

Dear Ms. Gillis & Ms. Ladouceur:

Re: Suspension of Admissions to Caressant Care Woodstock

On January 25, 2017, pursuant to section 50 of the *Long-Term Care Homes Act, 2007 (LTCHA)*, I directed the Placement Coordinator for Caressant Care Woodstock at the South West Local Health Integration Network (LHIN), to cease authorizing admissions to Caressant Care Woodstock. Based on results of recent inspections, admissions at Caressant Care Woodstock can now resume effective December 4, 2017.

I would ask that your staff work with the team at Caressant Care Woodstock to develop and implement a gradual and mutually satisfactory plan to resume admissions to safely meet the needs of all residents. If you have any questions, please contact Peggy Skipper, London Service Area Office Manager, Long-Term Care Inspections Branch, at (519) 873-1299.

Sincerely,

Karen Simpson
Director under the *Long-Term Care Homes Act, 2007*
Long-Term Care Inspections Branch

- c. James Lavelle, President, Caressant Care Nursing and Retirement Homes Limited
Tim Dengate, Chief Operating Officer, Caressant Care Nursing and Retirement Homes Limited
Joanne Dykeman, Executive Vice President, Operations, Sienna Senior Living
Lynne Haves, Senior Manager, Enforcement and Compliance, (MOHLTC)
Peggy Skipper, Manager Compliance Inspection, London Service Area Office, (MOHLTC)