

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**  
130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Original Public Report**

<b>Report Issue Date:</b> July 7, 2023	
<b>Inspection Number:</b> 2023-1144-0006	
<b>Inspection Type:</b> District Initiated	
<b>Licensee:</b> Caessant-Care Nursing and Retirement Homes Limited	
<b>Long Term Care Home and City:</b> Caessant Care Woodstock Nursing Home, Woodstock	
<b>Lead Inspector</b> Ali Nasser (523)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b>	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): July 6, 2023

The following intake(s) were inspected:

- Intake: #00091585 - District Initiated Inspection re: temperatures in the home as identified in complaint intake #00090929-23

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services

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## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Air Temperature

**NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.**

Non-compliance with: O. Reg. 246/22, s. 24 (3)

The licensee has failed to ensure the temperature required to be measured was documented at least once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night.

#### **Rationale and Summary:**

A review of the Ambient Air Temperature log for a specific month showed the temperature was not documented at least once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night.

In an interview Administrator #100 said the expectation was for the air temperatures to be measured in the required areas and documented at least once every morning, once every afternoon between 12 p.m. and 5 p.m. and once every evening or night.

**Sources:** record reviews and staff interview. [523]