

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

**Original Public Report**

<b>Report Issue Date:</b> June 20, 2024	
<b>Inspection Number:</b> 2024-1144-0001	
<b>Inspection Type:</b> Complaint Critical Incident	
<b>Licensee:</b> Caessant-Care Nursing and Retirement Homes Limited	
<b>Long Term Care Home and City:</b> Caessant Care Woodstock Nursing Home, Woodstock	
<b>Lead Inspector</b> Samantha Perry (740)	<b>Inspector Digital Signature</b>
<b>Additional Inspector(s)</b> Mary Furlan (000829) Brandy MacEachern (000752) Jennifer Evans (000816)	

**INSPECTION SUMMARY**

The inspection occurred onsite on the following date(s): June 11, 12, 13, 17, 18, 19, 2024.

The following intake(s) were inspected:

- Intake: #00112682 - Critical Incident System (CIS) #2636-000018-24 related to an Outbreak declared 01Apr24 - Entire facility - Finalized 26APR24;

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- Intake: #00112819 - CIS #2636-000019-24 related to the fall prevention and management program;
- Intake: #00114937 - IL-0125701-LO complaint related to alleged resident neglect;
- Intake: #00115060 - IL-0125738-LO complaint related to alleged resident neglect;
- Intake: #00118108 - CIS #2636-000035-24 related to an Outbreak declared 06JUN24.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management  
Food, Nutrition and Hydration  
Infection Prevention and Control  
Prevention of Abuse and Neglect  
Falls Prevention and Management

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.