

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Original Public Report

Report Issue Date: August 28, 2024

Inspection Number: 2024-1144-0002

Inspection Type:

Critical Incident

Licensee: Caressant-Care Nursing and Retirement Homes Limited

Long Term Care Home and City: Caressant Care Woodstock Nursing Home,
Woodstock

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 27, 2024

The following intake(s) were inspected:

- Intake: #00122010 - Critical Incident System (CIS) #2636-000042-24, related to a resident fall;
- Intake: #00123838 - CIS #2636-000047-24, related to an infectious disease outbreak.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.