

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: June 10, 2024	
Inspection Number: 2024-1534-0004	
Inspection Type: Critical Incident	
Licensee: City of Ottawa	
Long Term Care Home and City: Carleton Lodge, Nepean	
Lead Inspector Marko Punzalan (742406)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 5, 6, 10, 2024

The following intake(s) were inspected:

- Intake: #00117103 - CI:508-000017-24 related to an incident of alleged sexual abuse of a resident by another resident.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Responsive Behaviours
Prevention of Abuse and Neglect

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Responsive behaviours

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 58 (4) (c)

Responsive behaviours

s. 58 (4) The licensee shall ensure that, for each resident demonstrating responsive behaviours,

(c) actions are taken to respond to the needs of the resident, including assessments, reassessments and interventions and that the resident's responses to interventions are documented.

The licensee failed to ensure that the behaviour monitoring assessment, for a resident demonstrating responsive behaviour, was documented for the resident on the evening shift of a specific date.

Sources: resident health care records, Behaviour Support Ontario-Dementia Observation System (BSO-DOS) worksheet, and interviews with Registered Nurse and Program Manager for Resident Care. (742406)