

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: October 11, 2024

Inspection Number: 2024-1534-0008

Inspection Type:
Complaint

Licensee: City of Ottawa

Long Term Care Home and City: Carleton Lodge, Nepean

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 10, 11, 2024

The following intake(s) were inspected:

Complaints

- Intake: #00123982 - Complainant related to resident's care.
- Intake: #00124150 - Complaint related to Plan of Care.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Residents' Rights and Choices



Inspection Report Under the
Fixing Long-Term Care Act, 2021

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no finding of non-compliance.