

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: August 7, 2025

Inspection Number: 2025-1070-0007

Inspection Type:

Critical Incident

Licensee: Extendicare (Canada) Inc.

Long Term Care Home and City: Carlingview Manor, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 5, 6, and 7, 2025.

The following Critical Incident (CI) intake(s) were inspected:

- Intake #00150869 (CI 2420-000037-25) - Fall of a resident resulting in injury and hospital transfer; and
- Intake #00152902 (CI 2420-000043-25) - Alleged physical abuse to a resident by staff.

The following **Inspection Protocols** were used during this inspection:

Skin and Wound Prevention and Management
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.