

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: March 2, 2026
Inspection Number: 2026-1070-0002
Inspection Type: Complaint Critical Incident
Licensee: Extendicare (Canada) Inc.
Long Term Care Home and City: Carlingview Manor, Ottawa

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 24, 25, 26, 27, 2026 and March 2, 2026.

The following intake(s) were inspected:

- Intake: #00168892: Complaint related to resident's care and services
- Intake: #00169415: Critical Incident (CI) #2420-000008-26 related a fall that resulted in a transfer to hospital
- Intake: #00169756: CI #2420-000010-26 related to outbreak

The following **Inspection Protocols** were used during this inspection:

- Contenance Care
- Resident Care and Support Services
- Skin and Wound Prevention and Management
- Food, Nutrition and Hydration
- Infection Prevention and Control
- Falls Prevention and Management

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.