



Ministry of Health and  
Long-Term Care

Ministère de la Santé et des  
Soins de longue durée

Inspection Report under  
the Long-Term Care  
Homes Act, 2007

Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée

Health System Accountability and  
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Division de la responsabilisation et de la  
performance du système de santé  
Direction de l'amélioration de la  
performance et de la conformité

### Public Copy/Copie du public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Apr 16, 2014	2014_304133_0012	O-0000145- 14	Complaint

#### Licensee/Titulaire de permis

REVERA LONG TERM CARE INC.  
55 STANDISH COURT, 8TH FLOOR, MISSISSAUGA, ON, L5R-4B2

#### Long-Term Care Home/Foyer de soins de longue durée

CARLINGVIEW MANOR  
2330 CARLING AVENUE, OTTAWA, ON, K2B-7H1

#### Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

JESSICA LAPENSEE (133)

#### Inspection Summary/Résumé de l'inspection



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**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): April 8-10, 2014**

**During the course of the inspection, the inspector(s) spoke with The Administrator, The Clinical Manager, the Environmental Services Manager, the Food Services Manager, Nursing staff, Housekeeping staff, Kitchen staff and a resident. The inspector also spoke with the home's Pest Control technician who was on site on April 10, 2014, and, by telephone, the inspector spoke with the home's assigned Public Health Inspector.**

**During the course of the inspection, the inspector(s) Inspected identified resident bedrooms on a care unit with a focus on overall cleanliness and evidence of pest activity, reviewed the home's Pest Control log book and service records spanning from September 2013 to present, reviewed the home's two most recent Ottawa Public Health Food Premises Inspection reports (dated March 21st and 28th, 2014).**

**The following Inspection Protocols were used during this inspection:  
Accommodation Services - Housekeeping**

**There are no findings of Non-Compliance as a result of this inspection.**



**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

Legend

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

Legendé

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 16th day of April, 2014

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Jessica Lapensée