

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: January 23, 2025

Inspection Number: 2025-1536-0001

Inspection Type:

Critical Incident
Follow up

Licensee: City of Toronto

Long Term Care Home and City: Castlevue Wychwood Towers, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 21-23, 2025.

The following intake(s) were inspected:

- Intake: #00129053 / Critical Incident (CI) #M510-000050-24 and CI #M510-000051-24 was related to an outbreak.
- Intake: #00133826 / CI #M510-000059-24 was related to abuse.

The following intake was inspected in the Follow-Up Inspection:

- Intake: #00125111 was related to plan of care.

The following intake(s) were completed in this inspection:

- Intake: #00129612 / CI #M510-000052-24, Intake: #00135734 / CI #M510-000060-24, Intake: #00136955 / CI #M510-000003-25, and Intake: #00132961 / CI #M510-000057-24 were related to an outbreak.

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Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2024-1536-0004 related to FLTCA, 2021, s. 6 (7)

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Infection Prevention and Control
- Responsive Behaviours
- Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Reports re critical incidents

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 115 (1) 5.

Reports re critical incidents

s. 115 (1) Every licensee of a long-term care home shall ensure that the Director is immediately informed, in as much detail as is possible in the circumstances, of each of the following incidents in the home, followed by the report required under subsection (5):

5. An outbreak of a disease of public health significance or communicable disease as defined in the Health Protection and Promotion Act.

The licensee has failed to ensure that the Director was immediately informed of an outbreak that was declared by Toronto Public Health (TPH).

Sources: CI #M510-000050-24 and TPH correspondence.