

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

Toronto District

5700 Yonge Street, 5th Floor Toronto, ON, M2M 4K5 Telephone: (866) 311-8002

Public Report

Report Issue Date: October 10, 2025 Inspection Number: 2025-1536-0007

Inspection Type: Critical Incident Follow up

Licensee: City of Toronto

Long Term Care Home and City: Castleview Wychwood Towers, Toronto

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 6-10, 2025.

The following intakes were inspected in this Follow-Up inspection:

Intake: #00152983 – related to a previously issued Compliance Order (CO) #001 from inspection report 2025-1536-0005 related to Duty to Protect

Intake: #00153732 - related to a previously issued CO #002 from inspection report 2025-1536-0005 related to the Policy to Promote Zero Tolerance

The following intakes were inspected in the Critical Incident System (CIS) Inspection:

Intake: #00157571 - CIS M510-000051-25 - related to a fall of a resident resulting in injury

Intake: #00158641 - CIS M510-000053-25 - related to a disease outbreak

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance: Order #002 from Inspection #2025-1536-0005 related to FLTCA, 2021, s. 25 (1) Order #001 from Inspection #2025-1536-0005 related to FLTCA, 2021, s. 24 (1)

The following **Inspection Protocols** were used during this inspection:



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Infection Prevention and Control Staffing, Training and Care Standards Falls Prevention and Management

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.