

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Hamilton District  
119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Public Report

<b>Report Issue Date:</b> October 24, 2025
<b>Inspection Number:</b> 2025-1396-0007
<b>Inspection Type:</b> Critical Incident
<b>Licensee:</b> The Royale Development LP by its general partner, The Royale Development GP Corporation
<b>Long Term Care Home and City:</b> Cawthra Gardens, Mississauga

## INSPECTION SUMMARY

The inspection occurred onsite on the following date (s): October 22, 23, 24, 2025

The following intake (s) were inspected:

-Intake: #00158316 - [Critical Incident (CI): 2912-000036-25], related to Infection Prevention and Control.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Infection prevention and control program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

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The licensee has failed to ensure that the Standard issued by the Director under section 9.1 (b) in accordance with O. Reg. 246/22, s. 102 (2) (b) was implemented with respect to Infection Prevention and Control (IPAC) when a staff did not perform routine practice of hand hygiene as per the home's Hand Hygiene Policy.

**Sources:** Observation and the home's Hand Hygiene Program Policy.