

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: November 26, 2025

Inspection Number: 2025-1396-0008

Inspection Type:

Critical Incident

Licensee: The Royale Development LP by its general partner, The Royale Development GP Corporation

Long Term Care Home and City: Cawthra Gardens, Mississauga

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 18-21, 24, 26, 2025.

The following intake(s) were inspected:

Intake: #00161578/Critical Incident Report#332912-000037-25, related to infection prevention and control

Intake: #00161624/Critical Incident Report#332912-000038-25 related to falls prevention and management.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Falls Prevention and Management

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INSPECTION RESULTS

WRITTEN NOTIFICATION: Infection Prevention and Control

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

Registered staff prepared and administered medication to a resident and began to prepare medication for another resident, without performing hand hygiene in between.

The home's Hand Hygiene Policy stated that hand hygiene is to be performed according to the 4 moments of hand hygiene.

Sources : Observation, and the home's Hand Hygiene Policy.