

Ministry of Health and Long-Term Care
Health System Accountability and Performance Division
Performance Improvement and Compliance Branch

Hamilton Service Area Office
119 King Street West, 11th Floor
Hamilton, ON L8P 4Y7

Bureau régional de services de Hamilton
119, rue King Ouest, 11^{ème} étage
Hamilton, ON L8P 4Y7

**Ministère de la Santé et des Soins de
longue durée**

Division de la responsabilisation et de la performance du
système de santé
Direction de l'amélioration de la performance et de la
conformité

Telephone: 905-546-8294
Facsimile: 905-546-8255

Téléphone: 905-546-8294
Télécopieur: 905-546-8255

 Licensee Copy/Copie du Titulaire Public Copy/Copie Public

Date of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
08 November 2010	2010_127_2768_08Nov120221	Complaint #H-02257
Licensee/Titulaire		
Maplewood Nursing Home Limited, 500 Queensway West, Simcoe ON N3Y 4R4		
Long-Term Care Home/Foyer de soins de longue durée		
Cedarwood Village, 500 Queensway West, Simcoe ON N3Y 4R4		
Name of Inspector(s)/Nom de l'inspecteur(s)		
Richard Hayden, Long Term Care Homes Inspector – Environmental Health #127		
Inspection Summary / Sommaire d'inspection		
<p>The purpose of this inspection was to conduct a complaint inspection and a follow up inspection regarding the following previously identified non-compliance:</p> <p style="text-align: center;">Follow-up Inspection - 22 June 2010 – unmet criterion B3.16</p> <p>During the course of the inspection, the inspector spoke with the administrator, environmental services manager and nutrition/housekeeping manager.</p> <p>During the course of the inspection, the inspector undertook a visual inspection of all areas of the home where previous non-compliance was identified and reviewed maintenance-related documentation.</p> <p>The following Inspection Protocols were used during this inspection:</p> <ul style="list-style-type: none"> • Safe and Secure Home <p><input checked="" type="checkbox"/> Findings of Non-Compliance were found during this inspection. The following action was taken:</p> <p style="margin-left: 40px;">1 WN 1 VPC</p> <p>Corrected Non-Compliance is listed in the section titled Corrected Non-Compliance.</p>		

NON-COMPLIANCE / Non-respectés

Definitions/Définitions

WN – Written Notifications/Avis écrit
VPC – Voluntary Plan of Correction/Plan de redressement volontaire
DR – Director Referral/Régisseur envoyé
CO – Compliance Order/Ordres de conformité
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prevue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prevue par la présente loi" au paragraphe 2(1) de la loi.

WN #1: The Licensee has failed to comply with O. Reg. 79/10, s. 9:

9. Every licensee of a long-term care home shall ensure that the following rules are complied with:

1. All doors leading to stairways and the outside of the home must be,
 - i. kept closed and locked,
 - ii. equipped with a door access control system that is kept on at all times, and
 - iii. equipped with an audible door alarm that allows calls to be cancelled only at the point of activation and,
 - A. is connected to the resident-staff communication and response system, or
 - B. is connected to an audio visual enunciator that is connected to the nurses' station nearest to the door and has a manual reset switch at each door.

Findings:

08 November 2010

The following doors were not locked, not equipped with a door access control system, not equipped with an audible door alarm that allows calls to be cancelled only at the point of activation and/or did not have the alarms for doors leading to the outside connected to a back-up power supply:

1. Stair 1 door leading from the hallway to the stairwell was not locked.
2. Stair 1 door leading from the staircase to outdoors was not locked nor alarmed.
3. Stair 2 door leading from the hallway to the stairwell was not locked.
4. Stair 2 door leading from the staircase to outdoors was not locked nor alarmed.
5. Stair 3 door leading from the hallway to the stairwell was not locked.
6. Stair 3 door leading from the staircase to outdoors was not locked nor alarmed.
7. Sliding door located near the 1st floor dining room leading to the outdoor courtyard was not locked nor alarmed.
8. Door leading from the hallway to the retirement home was not locked.
9. Door leading from the 1st floor lounge to outdoors was not locked.
10. The alarm for the door leading from the 1st floor lounge to outdoors could not be cancelled at point of activation. The alarm reset button was located in the main hallway several metres away from the exit door. The door could not be seen while standing where the reset button is located.

Additional Required Actions:

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction, to be implemented voluntarily, for achieving compliance with ensuring all doors leading to stairways and the outside of the home are kept closed and locked, equipped with a door access control system that is kept on at all times and equipped with an audible door alarm that allows calls to be cancelled only at the point of activation.

CORRECTED NON-COMPLIANCE / Non-respects à Corrigé

REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ ORDER #	INSPECTION REPORT #	INSPECTOR ID #
B3.16 , LTC Homes Program Manual now found in <i>LTCHA, 2007, c.8., s. 5</i>			Follow-up Inspection - 22 June 2010	127


 Signature of Licensee or Representative of Licensee
 Signature du Titulaire du représentant désigné

 Signature of Health System Accountability and Performance Division
 representative/Signature du (de la) représentant(e) de la Division de la
 responsabilisation et de la performance du système de santé.

Title:

Date:

Date of Report (if different from date(s) of inspection).


 01 February 2011