



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**  
**Division des foyers de soins de  
longue durée**  
**Inspection de soins de longue durée**

Ottawa Service Area Office  
347 Preston St Suite 420  
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**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

Bureau régional de services d'Ottawa  
347 rue Preston bureau 420  
OTTAWA ON K1S 3J4  
Téléphone: (613) 569-5602  
Télécopieur: (613) 569-9670

**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du apport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Oct 26, 2016	2016_270531_0038	022025-16, 022428-16, Critical Incident 022530-16, 025451-16, System 025458-16, 027095-16, 027875-16	

**Licensee/Titulaire de permis**

CENTENNIAL PLACE MILLBROOK INC.  
307 Aylmer Street PETERBOROUGH ON K9L 7M4

**Long-Term Care Home/Foyer de soins de longue durée**

CENTENNIAL PLACE LONG-TERM CARE HOME  
2 Centennial Lane North MILLBROOK ON M5J 2G2

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

SUSAN DONNAN (531)

**Inspection Summary/Résumé de l'inspection**



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**The purpose of this inspection was to conduct a Critical Incident System inspection.**

**This inspection was conducted on the following date(s): October 19, 20 and 21, 2016.**

**The following intakes were included in this inspection:**

**Log # 022025-16 regarding resident to resident sexual abuse**

**Log # 022428-16 regarding resident to resident sexual abuse**

**Log # 022530-16 regarding resident to resident sexual abuse**

**Log # 025458-16 regarding resident to resident sexual abuse**

**Log # 025451-16 regarding resident to resident sexual abuse**

**Log # 027875-16 regarding resident to resident sexual abuse**

**Log # 027095-16 regarding resident to resident physical abuse**

**During the course of the inspection, the inspector(s) spoke with residents, residents' substitute decision makers, Personal Support Workers, Registered Practical Nurses, Registered Nurses, the RAI Coordinator, Life Enrichment Aides, the Director of Care and the Administrator.**

**During the course of the inspection the inspector toured the home, reviewed resident health care records, observed resident care and services and reviewed appropriate policies and procedures.**

**The following Inspection Protocols were used during this inspection:  
Prevention of Abuse, Neglect and Retaliation**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**



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**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

**Legend**

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

**Legendé**

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 26th day of October, 2016**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**